

Quality policy

The Department of Biobanks contributes to improving knowledge about health through the collection, storage and retrieval of biological material from Norwegian population studies.

The department will focus on excellent contact and collaboration with researchers and research groups. We will meet user requirements and expectations, and we will ensure compliance with laws and regulations. In addition, we will focus on infrastructure to ensure efficient and safe operation, and be a professional service provider of services in the form of storage of biological material.

Biological material will be handled with respect for its donors. The material must be of sufficient quality so that analyses and research results can be used in academic publications at a high international level. The quality of routines, equipment and processes shall be of such a high level that the department can contribute in collaboration with internal and external partners. This requires vigilance in the working environment and well-being of the staff. The department shall also have good processes for continuous improvement.

The Department of Biobanks is certified to ISO 9001:2015 and will continue to work to meet the requirements with a view to maintaining this certification.