

Survey of your experiences with inpatient stay in mental health care

We would like to invite you to take part in a survey of your experiences with the institution you have been admitted to. The purpose of the survey is to obtain feedback on patients' experiences of the services they receive and thereby help to ensure that high-quality care is provided.

From 2020, all patients who are admitted to mental health care institutions will be invited to participate in this survey shortly before they are discharged.

Completing the questionnaire

You can complete the questionnaire online using a tablet, PC or smartphone. Scann the QR-code to the right or type the following address directly into your browser (do not use Google or other search engines):

<https://nettskjema.uio.no/a/phv>

You can find your log-in code for the form in the corresponding letter in Norwegian. Note that the first three characters are numbers.



To ensure that the survey is of high quality and produces reliable results, it is important that you complete the form unaided and that you do not discuss your answers with anyone else.

Your answers will be stored securely on a server at the University of Oslo when you press the "Send button" on the last page. Your answers will be retrieved at a later date by the Norwegian Institute of Public Health's (NIPH) data collection team.

About the survey

The Ministry of Health and Care Services has commissioned NIPH to set up the survey in partnership with the institutions involved.

Participation in the survey is voluntary. By answering the questions on the form, you agree to take part in the survey. NIPH has ensured that the processing of personal data in the project is in accordance with applicable data protection regulations. Everyone at NIPH who is involved in the survey is subject to a duty of confidentiality and all information is treated confidentially. The institution you have been admitted to will not find out what exactly you have answered. We will prepare a report for each institution, and data from the survey will also be used in analyses and research.

If you have any questions about the survey, please ask the staff at the institution. Thank you for completing the questionnaire!

With best regards,



Camilla Stoltenberg

Director

Folkehelseinstituttet / Norwegian Institute of Public Health



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other languages PHV