

Quality policy

The overall goal of the activities at The Department of Biobanks is to contribute to increased knowledge about health, by providing assistance in the sample collection, storage and distribution of biological material in various health surveys in the Norwegian population.

The department shall continuously strive to have the right competence in all processes within biobanking, and focus on professional collaboration and good communication with researchers and research groups. We will meet our users' agreed requirements and expectations of us, and we will make sure to comply with the requirements of laws and regulations. This requires vigilance in relation to working environment and well-being, therefore we must also focus on continuous improvement.

The department must handle biological material with respect for those who have donated it, and such that we achieve the best possible quality of the material. Routines, equipment and processes must be excellent so that we can contribute to collaboration with internal and external partners and ensure biological material suitable for the purpose.

Decisions must be made on an objective and knowledge-based basis. In addition, we shall have an optimal infrastructure to ensure efficient and safe operation, thus being a professional service provider of infrastructure services for storage of biological material.